



2022-2023

ANNUAL REPORT

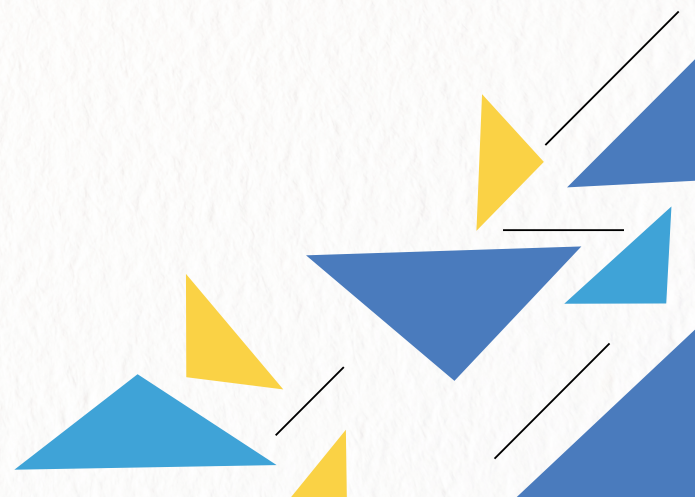
JESSICA'S HOUSE HOSPICE





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A NOTE FROM

Our Executive Director and Governance Board Chair

Wow, what a year! Jessica's House has seen many transitions and changes. We moved from tight COVID restrictions to being able to loosen them and welcome family, friends, and volunteers back into the House. We also celebrated four years in the community since opening our doors in 2018.

Our new fiscal year began with our biggest transition, developing our own Governance Board. The South Huron Hospital Foundation Board assisted us through our initial four years and this April, they passed the torch to our new Board. We thank the South Huron Hospital Foundation for helping us lay the groundwork for success, while we at Jessica's House take on the responsibility of leadership moving forward. Jessica's House also changed our name from the Jessica's House Foundation to Jessica's House Hospice. We are so proud of these accomplishments and a big thank you goes to V Formation for supporting us through this time of transition.

We continued to have our signature fundraisers: Hike for Hospice, Handbags for Hospice, and our Angel Tree. The Hike continued to be a virtual event, while Handbags was a transition, and for this year's Angel Tree, we were able to invite members of the community back into the Hospice to commemorate the deaths of their loved ones. In spite of a slowed economy as a result of the pandemic, our government has continued to fund our Hospice with about 40% of our operational budget. With support from Hospice Palliative Care Ontario, we were happy to announce one-time funding from the government in March of 2023. Once again our community continued to show their support through many third party events, and individual and corporate donations, allowing us to meet our budgetary needs.

Though many restrictions were put on the healthcare system, hospices included, we were able to meet the 80% occupancy expected of us through the Community Support Services contract. We endeavor to work together with our community partners to keep our Hospice safe for our residents and families and provide the support services the community is coming to expect, including in-house end-of-life care and grief and bereavement services. We are proud to be able provide these services free of charge to the people who need them, with great thanks to our many generous donors. We are grateful for everyone who believed in the idea of a hospice that was brought to the South Huron Hospital Foundation and continue to thank our communities for their support so Jessica's House can do important work supporting end-of-life for the residents and their families.

Thank you again,

Tracy Snell- Executive Director

Colin Haskett- Chair of Governance Board



MAINTENANCE



It has been an exciting and fulfilling year at Jessica's House for the maintenance group. This past year our projects included landscaping of the back property, building a new gazebo, and increasing of our storage capacity for the interior of our building, along with securing an off sight storage facility for records and supplies.

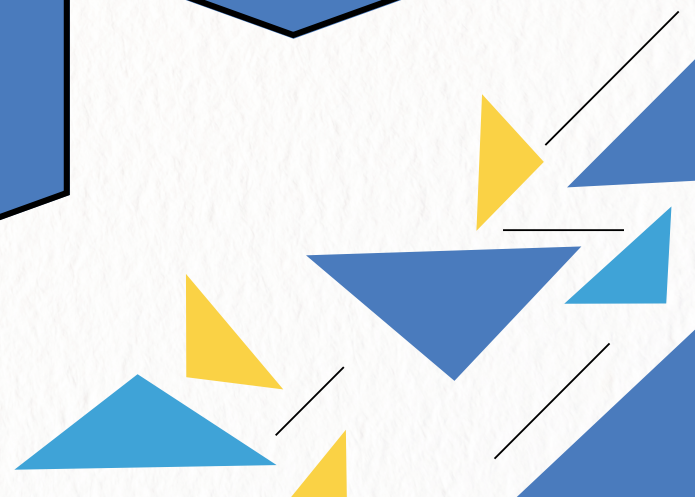
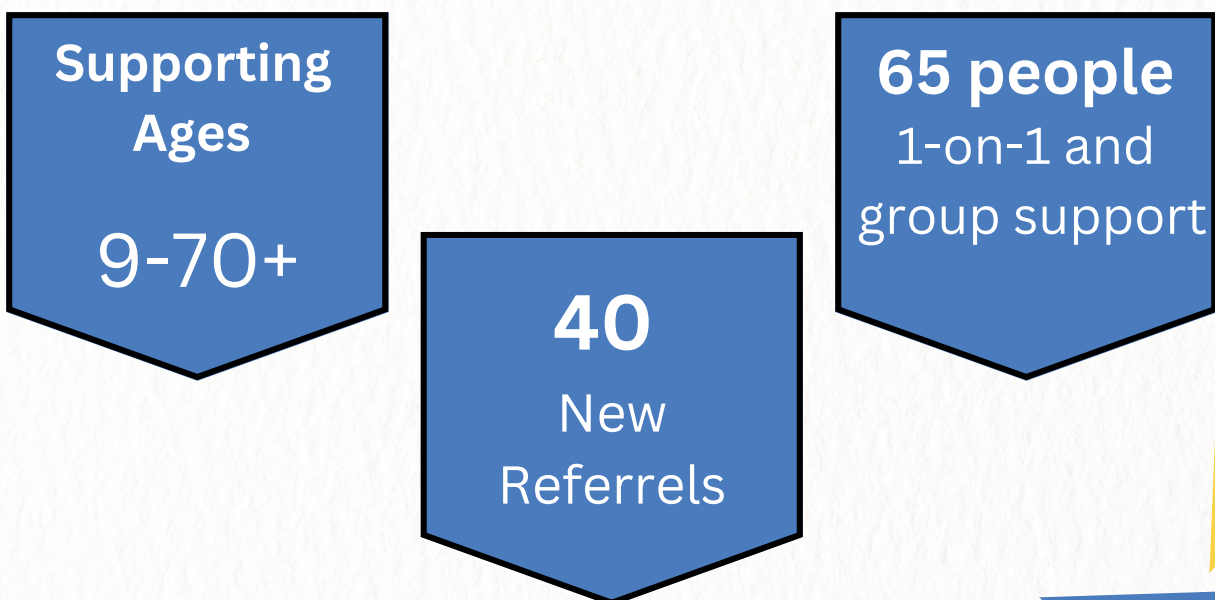
We are very grateful for our electrical, plumbing, carpenter, yard, and general talents we have in our volunteer maintenance group. We look forward to another year of rewarding contributions at Jessica's House!





GRIEF AND BEREAVEMENT SERVICES

In the 2022 – 2023 fiscal year, the bereavement program received 40 new referrals for one-on-one grief support. These referrals were received from a variety of agencies and organizations in Huron and greater areas, including self-referrals. The bereavement program offers support across all types of service delivery, including one-on-one and support groups. Support included a variety of ages spanning from 9 years to over 70 years. The total number of individuals supported through one-on-one support and support groups reached 65. Tools used to assess the level of support required includes but is not limited to, an intake assessment to determine if they are appropriate for group support or one-on-one support, identifying what the relationship was like to the person who died (ex. Complex, close, no relationship, etc.), determine what is the level of support they have outside of the support being provided at Jessica’s House (ex. Other professionals, friends, family, church community, etc.). The grief and bereavement services that are offered at Jessica’s House continue to be a great resource for the community and are well utilized by community members.



VOLUNTEER PROGRAM

We often say that volunteers are the ‘heart of hospice’, we see this every day with our team of dedicated volunteers. Jessica’s House has 35 direct volunteers and 29 indirect volunteers who help with a variety of tasks in-house and outside. We held a volunteer recruitment where we trained and onboarded 7 new volunteers in the 2022 – 2023 year. Together, our dedicated team of volunteers work hard to maintain Jessica’s House mission, vision, and values, creating a ‘home away from home’ for residents and families. In the 2022 – 2023 fiscal year, direct volunteers provided 1974 hours of service and indirect volunteers provided 1323.5 hours of service. Our volunteers are a team of many talents, some tasks they help with include meal preparation, cleaning, assisting with bedside care, companionship, music, administrative work, lawn and garden maintenance, and other house maintenance. Jessica’s House Operations Committee has 7 members, 4 of which are Volunteer Leads in different departments around Jessica’s House. These departments include volunteers, maintenance, finance, and human resources. Jessica’s House volunteers are incredible and inspiring individuals who we could not operate without; we are so grateful for each and every one of them.

Words from our Volunteers

I have been a volunteer with Jessica’s House since before we opened the doors in 2018. I have helped with fundraising committees during the campaigning for Jessica’s House and decided to complete more training to become an in-house volunteer.

I have lost several friends and family in hospitals. The care provided at Jessica’s House is such a warm and welcoming experience; one that is not always possible in a hospital. Becoming a volunteer at Jessica’s House is something that I feel passionate about. I wanted to engage with the community and make a positive difference.

-Mary-Lou

@jessicahousehuroncounty

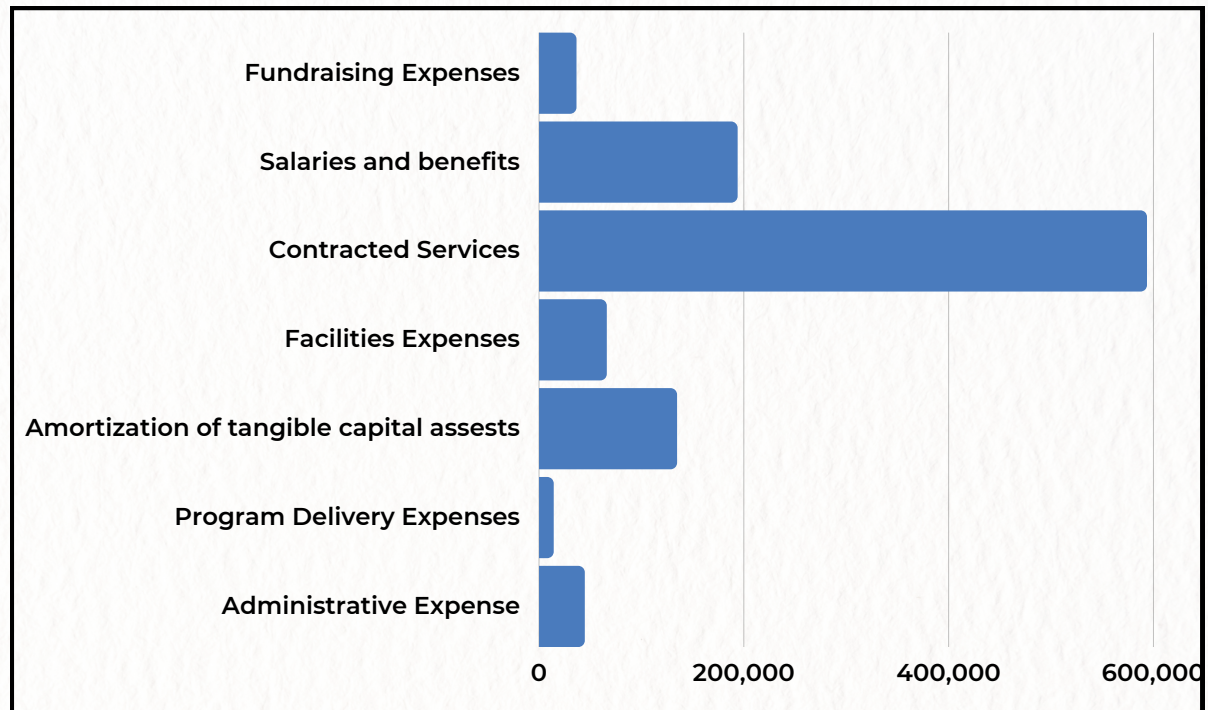
Words from our Volunteers

Jessica’s House is so beautiful. I love helping to keep the house and the gardens clean, but most of all I love the support and kindness it offers the community and surrounding area to those in need of hospice care.

-Rita

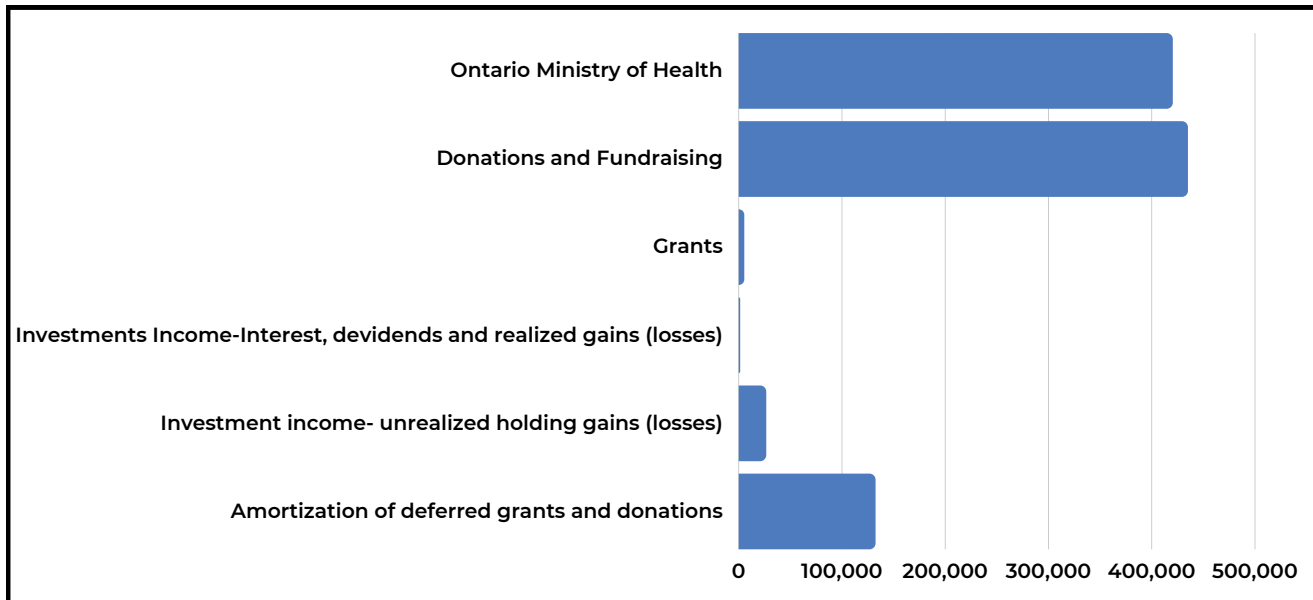
@jessicahousehuroncounty

Expenditure: 2022-2023



Expenditure	2023	2022
Fundraising Expenses	36,105	\$75,811
Salaries and Benefits	193,474	178,050
Contracted Services	593,229	559,769
Facilities Expenses	65,713	40,912
Amortization of Tangible Capital Assets	134,334	133,111
Program Delivery Expenses	13,878	15,320
Administrative Expenses	44,226	39,363

Receipts- 2023



Receipts	2023	2022
Ontario Ministry of Health	\$420,000	\$457,500
Donations and Fundraising	434,682	521,735
Grants	5,000	25,000
Investment Income Interest, dividends and realized gains (losses)	1,016	7,044
Investment Income Unrealized holding gains (losses)	26,263	13,753
Amortization of Deferred Grants and Donations	132,128	131,738

Excess (deficiency) of revenues over expenditures: \$116,428

Accumulated surplus, beginning of period :\$1,517,968

Accumulated surplus, end of period: \$1,401,540



THE JESSICA'S HOUSE TEAM

Leadership Team

Tracy Snell- Executive Director
Grace Winbow- Volunteers and Bereavement Services Coordinator
Meghan O'Rourke- Marketing and Communications Coordinator

Operations Committee

Carrie Parsons: Team Lead of Volunteer Recruitment and Recognition
George Keller: Maintenance Lead
Brent Caslick: Treasurer
Patrick Dale: Human Resources Lead

Medical Director

Dr. Lam

Governance Board

Colin Haskett: Chair
Nancy Peter: Director
Lindsay Barton: Director
Dawn Deneire: Director

